MAXIMIZING HUECU BENEFITS

Sarah Scruggs, Community Engagement Specialist
Migdalia Gomez, Community Engagement Manager
Today’s Webinar

- Reducing background noise
- Using the “Questions” feature
- FAQ Available Next Week

Format
NOT-FOR-PROFIT BANKING
EXCLUSIVELY FOR THE HARVARD COMMUNITY

CHECKING
Free access to ATMs nationwide

CREDIT CARDS
Cash back on everyday spending

HOME LOANS
Purchase a new home or refinance

STUDENT LOANS
Refinance your student loans or finance your child’s education

FAMILY MEMBERSHIP
Once you join, membership is open to your entire family

HUECU.ORG
WELCOME

MIGDALIA GOMEZ
Community Engagement Manager

SARAH SCRUGGS
Community Engagement Specialist

PETER BUCHANAN
SVP, Real Estate Lending

GENE FOLEY
President/CEO

CRAIG LEONARD
Chief Financial Officer

TOM MONTILLI
Chief Experience Officer

RICH TRANFAGLIA
AVP, Branch Administration
During this trying time, we wanted to share a few of the ways we are here for you.

At HUECU, the well-being and safety of our members, employees, and community is our top priority. We understand the uncertainty you may be experiencing regarding COVID-19 and wanted to provide some of the ways we're here to assist members.

We are monitoring the latest reports from the Centers for Disease Control and have taken a number of precautionary measures for the health and safety of our members and employees.

We want to assure you that there are contingency procedures in place and members will have uninterrupted access to their accounts.

We want you to be prepared if we are forced to close branches temporarily. Fortunately, very few members have been affected to date with over 95% of our members able to continue accessing their accounts without a problem.

The following branches are temporarily closed until further notice:

- Charlestown Navy Yard (CNY)
- Longwood Medical Area (LMA)
- Partners, Assembly Row (PAR)

MAIN CONTACT INFO:

- Phone: 617-495-4460
• Safe and Secure

• Here to Help –  *Ways We Are Providing Relief*
  
  • Waiving Foreign ATM Fees – Waiving Loan Late Charges
  
  • Personal Loans & Skip-a-Pay
  
  • Mortgage & Student Loan Forbearances
HOME LOANS

- Rate Environment
- Mortgage Refinancing
- Housing Market
OTHER REFINANCING OPTIONS

• Credit Cards
  • 0% for 1 year on new cards

• Student Loans
  • Low-rate refinance program

• Auto Loans
  • Limited-time special rate offer
ACCESSING HUECU

- Branch Availability
- Keeping Members and Staff Safe
- Support Center
Online Banking
- Bill Pay
- Internal/External Transfers
- Budgets & Savings Tools

Mobile Banking
- Mobile Check Deposit

Online Applications
- Loans
- Accounts
- Membership
WHY HUECU?

- Better Value
- Better Service
- Better Business Model
- Better for the Community
UPCOMING WEBINARS

• Increase Your Cash Flow
  May 8th at noon

• Buying a Home in the Wake of COVID-19
  May 15th at noon

HUECU.ORG/Workshops
HUECU IS HERE FOR YOU

@myhuecu